

Dolly Privacy Policy

Effective as of March 31, 2025

Filmware, LLC (doing business as Dolly) ("Filmware" or "Us" or "We") is serious about protecting the privacy of your personal information. We have put strict policies into place to ensure that the privacy of your personal information is protected while still enabling you to make use of our website (the "Site") or any mobile application or other products or services provided by Filmware (collectively with the Site, the "Services"). We use information collected about you through the use of the Services or on the Site solely for the purposes set out in this policy. The terms of this policy are also incorporated into the Filmware Terms of Use and Registration Terms.

If you are a potential candidate for employment, job applicant, or employee of Filmware, please see our Employee Privacy Policy for information about our collection and use of certain personal information in connection with our recruiting process and employment.

What information do we collect?

We collect personal information from you when you register for our Services (directly or indirectly through a partner). "Personal information" generally means information that may be used, alone or in combination with other information, to personally identify a business or individual.

This information includes, but is not limited to, your name, e-mail address, mailing address, phone number, social security number and bank account information, and your photograph and related information (for identity verification purposes as further detailed below). We do not collect any biometric information for identity verification purposes for businesses located in Illinois. Personal information does not include publicly available information or information that has been de-identified, aggregated, or in a form that is not capable of being associated with or linked to you.

We also collect information regarding our transactions and experiences with you, including your payment history. We may also collect information from third parties' websites or applications as specified in this policy. We may also collect information automatically through the use of cookies and other technologies, as outlined below.

If you provide, or make available, any personal information about any business personnel, administrators, employees, owners, and other authorized persons you must first obtain their consent to disclose such information to us. You must inform all such other persons how we process personal information and all other terms of this Privacy and Security Policy.

What do we do with the information we collect?

Any of the information we collect from you may be used in one of the following manners:

To compile, save, use, and analyze your information in both a personally identifiable form and an aggregated, non-personally identifiable form for purposes of providing our services to you;

To operate, maintain, improve, and provide our Services to you, conduct our business, and process transactions;

To verify your identity;

To register you as a user and identify you when you sign-in to your account;

To conduct background checks and determine your eligibility for our products;

If you are approved for an account, or other product, to process, service, and otherwise manage your banking or financing arrangement;

To personalize your experience and improve customer service (your information helps us to better respond to your individual needs, your service requests, to send marketing communications and send account update notifications);

To develop and improve the Site (we continually strive to improve our website offerings based on the information and feedback we receive from you);

To detect and guard against potential fraud, identity theft, security incidents, or other illegal activity; and

To comply with our legal obligations; respond to subpoenas, court orders, or legal process; and to establish or exercise our legal rights or defense against legal claims.

We will share your personal information with third parties only in the ways that are described in the policy.

Security or how do we protect your information?

We take security very seriously and have developed a comprehensive set of practices, technologies, and policies to help ensure your data is secure. We take your security and privacy seriously and make it a priority. Accordingly, we use advanced security technology and implement a variety of security measures to maintain the safety of your personal information.

More specifically

All of our communications and processing occur through Secure Socket Layers (SSL) technology, which ensures such information is encrypted and secure. Such information is stored in our secure database in an encrypted format, which is only accessible to Filmware Inc. employees and representatives with special access rights. These individuals are required to keep the information confidential.

Our banking partner has PCI and SOC2 compliance. Our partners' clients do not need to obtain PCI compliance while using their embedded iframe to surface secure data directly to our cardholders, as we do. This ensures we do not handle, store, or view PAN data ourselves.

To help prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

We also use the services of leading companies to process all financial transactions.

While we strive to protect your personal information and use commercially acceptable means to protect your personal information, no method of transmission over the Internet or electronic storage is 100% secure. Therefore, Filmware cannot ensure or warrant the absolute security of any data or content you transmit to us.

In the event of a suspected breach of the security of your personally identifiable information, we will, to the extent required by law, notify you so you can take appropriate protective steps and to inform you of the steps that Filmware is taking with respect to any such suspected breach.

Do we use cookies?

As is true of most platforms, we use tracking technology (i.e., cookies and similar technologies) which help us make the Site and our services more user-friendly, efficient, and secure. We may use such technology for advertising purposes, including to serve ads on other platforms based on your browsing history and other online behavior. Cookies will not harm your computer or mobile device and do not contain viruses.

If you prefer not to accept cookies, you can opt out of certain cookies in one of the following ways:

By interactive webform. You may access our interactive webform by clicking [here](#). Please be advised that you may need to process the opt-out request from each browser and device you use

By browser. Most browsers allow you to (1) require that the browser notifies you and lets you choose whether to accept or reject a cookie, (2) disable existing cookies, and/or (3) set your browser to automatically reject cookies. If you wish to reject cookies across all browsers you use, you will need to do this on each browser on each device you use.

DAA. The Digital Advertising Alliance (DAA) offers tools to opt out of receiving interest-based online advertisements on your browser from parties that participate in the DAA program. You can follow the instructions at www.aboutads.info/choices, or <http://www.networkadvertising.org/choices/> to place an opt-out cookie on your device. That opt-out cookie will indicate you do not want to receive interest-based ads, and you will need to add it to each browser on each device if you wish to fully opt out.

Blocking cookies may negatively impact your experience on the Site. Additionally, you may still receive ads, though they should not be based on your interests. We are not responsible for the effectiveness of, or compliance with, any third parties' opt-out options or programs.

Do we disclose any information to outside parties?

We may provide your information to our trusted business partners who assist us in operating the Site, conducting our business (including partners referring you to us), or servicing your account, so long as those parties agree to keep this information confidential.

Below are the following categories of third parties with whom we may share your information:

The service providers we use to offer you our services;

Any other third party with your prior consent to do so.

In addition, we may also disclose your information as required by law, such as to comply with a subpoena, judicial or administrative order or warrant, and/or any similar legal process;

When we believe in good faith that disclosure is necessary to respond to a request from a governmental entity;

If Filmware is involved in a merger, acquisition, transfer, auction (including in a bankruptcy proceeding), or sale of all (or substantially all) of its assets or equity, or of assets related to the divestiture of a particular division or product, in connection with such a transaction.

Text messaging opt-in data and consent will not be shared with any third parties. **Using Third**

Party Services and Data Retention

You allow us to receive information when you use the Services to log in using a third party website or application (e.g., Google) (the “Third Party Platform”). Please note that we retain the information we receive from your personal profile on the Third Party Platform while you are logged-in to the Services and even after you have logged-out from the Services if such retention is reasonably necessary to enforce this policy and our Terms of Use, in our sole discretion.

Filmware retains personal information for only as long as is needed to deliver the products and services for which it was collected, as consistent with your expressed preferences, or as otherwise needed to achieve the purposes described in this Privacy and Security Policy or required by law. Users may request to delete data consistent with the rights described throughout this Privacy and Security Policy.

Partner Policies

From time to time, Filmware may help you obtain products or services from banks. The privacy policies for those banks will be provided at the time you contract for those services, as applicable.

Use by Minors

Users must be 18 years old to use the Services. We do not knowingly collect personal information from anyone under the age of 13. If we learn of such information, we will delete it as quickly as possible. If you believe we may have such information, please contact us.

Links to Other Websites

The Site may offer links to websites of other companies and associations. We are not responsible for the privacy practices or consent of such third party websites. These external websites are not subject to this Privacy and Security Policy, and we have no control over their content. Please carefully review the policies of these websites before providing any personal information.

Governing Law

You agree that this policy is governed by and will be enforced in accordance with the laws of the State of California without regard to conflict of laws hereof.

Changes to our Privacy and Security Policy

We may make changes to this Privacy and Security Policy, and we encourage you to regularly check this page to review any changes we may make. You understand that you will be deemed to have accepted an update if you continue to use the Site and Services after any update takes effect. If any material changes are made to this Privacy and Security Policy, advance notice may be posted on the Site